

How to order FREE COVID-19 tests from the United States Postal Service (USPS)

Cómo solicitar pruebas de COVID-19 GRATIS por medio del Servicio Postal de los Estados Unidos (USPS)

Last updated January 28, 2022

Steps for ordering the tests online

Pasos para solicitar las pruebas en línea

1. Go to <https://special.usps.com/testkits>
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2. Complete the form which only asks for your name, address and if you want updates, your email (providing an email is not required). You do not need to provide any other personal information.
2. Complete el formulario, el cual solo solicita su nombre, dirección y, si desea actualización de envío, su correo electrónico (no es obligatorio proporcionarlo). No necesita proveer ninguna otra información personal.

The beginning of the form says:

Place Your Order for Free At-Home COVID-19 Tests



The International Rescue Committee helps people whose lives and livelihoods are shattered by conflict and disaster to survive, recover and regain control of their future.

The National Resource Center for Refugees, Immigrants, and Migrants (NRC- RIM) is funded by the U.S. Centers for Disease Control and Prevention to support health departments and community organizations working with refugee, immigrant, and migrant communities that have been disproportionately affected by COVID-19. Learn more at nrcrim.org. Last update: 1/28/2022

Residential households in the U.S. can order one set of 4 free at-home tests from USPS.com. Here's what you need to know about your order:

- Limit of one order per residential address
- One order includes 4 individual rapid antigen COVID-19 tests
- Orders will ship free starting in late January

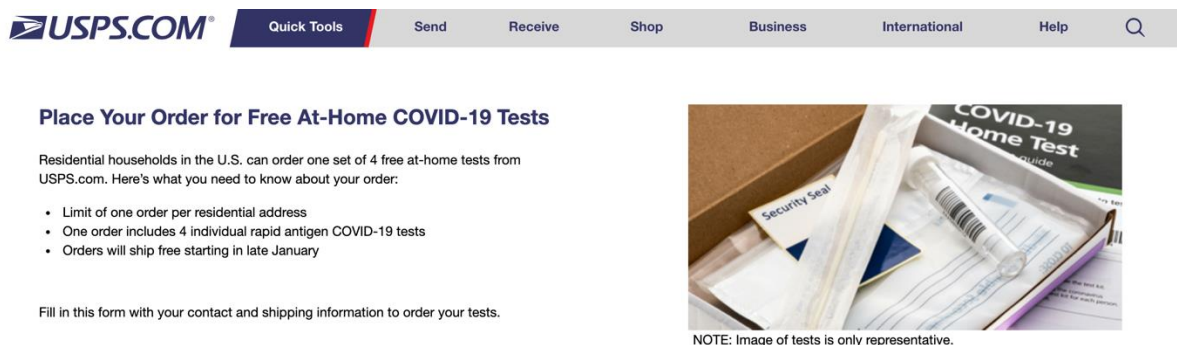
Fill in this form with your contact and shipping information to order your tests.

En el comienzo del formulario dice:

Haga su pedido de pruebas gratuitas de COVID-19 caseras.

Los hogares residenciales en los EE. UU. pueden solicitar un conjunto de 4 pruebas caseras gratuitas en USPS.com. Esto es lo que necesita saber sobre su pedido:

- Límite de un pedido por domicilio residencial
- Un pedido incluye 4 pruebas individuales rápidas de antígeno COVID-19
- Los pedidos se enviarán gratis a partir de finales de enero. Llene este formulario con sus datos de contacto y de envío para ordenar sus pruebas.



USPS.COM Quick Tools Send Receive Shop Business International Help

Place Your Order for Free At-Home COVID-19 Tests

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- Limit of one order per residential address
- One order includes 4 individual rapid antigen COVID-19 tests
- Orders will ship free starting in late January

Fill in this form with your contact and shipping information to order your tests.

NOTE: Image of tests is only representative.

Step 1: Input your contact information

- Your first and last name.
- Your email is optional and if provided, will be used to send you notification of shipping updates.



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Paso 1: Ingrese su información de contacto

- Su nombre y apellido.
- Su correo electrónico es opcional y, si lo proporciona, se utilizará para enviarle notificaciones de actualizaciones de envío.

1. Contact Information

Contact information for the person placing the order.

*First Name

*Last Name

Email (if you wish to receive shipping notifications)

Order Summary

Free At-Home COVID-19 Tests

Order of 4 tests

Subtotal	\$0.00
Shipping & Handling	\$0.00
Total	\$0.00

Check Out Now

Step 2: Input the address you want tests shipped to

- Your first and last name again.
- Your street name, apartment number if relevant, city, state, and zip code.

Paso 2: Ingrese la dirección a la que desea que se envíen las pruebas

- Su nombre y apellido nuevamente.
- El nombre de su calle, número de apartamento si corresponde, ciudad, estado y código postal.



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2. Shipping Address

First/Last Name same as above.

*First Name

*Last Name

*Street Address / PO Box

Apt / Suite / Other

*City

*State or Province

*ZIP Code™

Order Summary

Free At-Home COVID-19 Tests

Order of 4 tests

Subtotal	\$0.00
Shipping & Handling	\$0.00
Total	\$0.00

Check Out Now

Step 3: Next you will see a privacy statement

- There is nothing you need to do here.
- The privacy statement shares that your information will be used to send you the tests. This information will not be shared with third parties without consent.
- If you would like to read the privacy statement in full you can do so on the webpage.

Paso 3: A continuación, verá una declaración de privacidad

- No hay nada que necesite hacer aquí.
- La declaración de privacidad participa que su información se utilizará para enviarle las pruebas. Esta información no será compartida con terceros u otros sin consentimiento.
- Si desea leer la declaración de privacidad en su totalidad, puede hacerlo en la página web.

Privacy Act Statement

Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide company and product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit www.usps.com/privacypolicy.



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Step 4: Next you click on the green button that says "Check Out Now"

Paso 4: A continuación, haga clic en el botón verde que dice "Pagar ahora"

2. Shipping Address

First/Last Name same as above.

*First Name

*Last Name

*Street Address / PO Box

Apt / Suite / Other

*City

*State or Province

*ZIP Code™

Order Summary

Free At-Home COVID-19 Tests

Order of 4 tests

Subtotal	\$0.00
Shipping & Handling	\$0.00
Total	\$0.00

Check Out Now

Step 5: You will be asked to review your order to make sure your address is correct.

- If you notice any of your information is incorrect, you can click on the blue link that says "Edit".
- After your review, click on the green button that says "Place my order".
- A message will come on the screen confirming that your order has gone through.

Paso 5: Se le pedirá que revise su pedido para asegurarse de que su dirección sea correcta.

- Si nota que alguna parte de su información es incorrecta, puede hacer clic en el enlace azul que dice "Editar".
- Después de su revisión, haga clic en el botón verde que dice "Realizar mi pedido".
- Aparecerá un mensaje en la pantalla confirmando que su pedido se ha procesado.



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Steps for ordering the tests by phone

1. If you have difficulty completing an online form or prefer to talk to a representative, call 1-800-232-0233. This line is available every day, from 8am to midnight Eastern Time. Assistance is offered in over 150 languages.
2. When you call you will hear a message saying “Thank you for calling the COVID-19...” in English. They will then say to continue in English press 1, and after will list several other language options (e.g., Spanish, Tagalog). If you do not hear your language, you can choose **option 7** for other languages.
3. When the representative answers, tell them the language you need, and they will get an interpreter on the line.

Pasos para solicitar las pruebas por teléfono

1. Si tiene dificultades para completar un formulario en línea o prefiere hablar con un representante, llame al 1-800-232-0233. Esta línea está disponible todos los días, desde las 8 a. m. hasta la medianoche, hora del Este. La asistencia se ofrece en más de 150 idiomas.



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2. Cuando llame, escuchará un mensaje que dice "Gracias por llamar al COVID-19..." en inglés. Luego dirán que, para continuar en inglés, presione 1, y si esa no es su opción espere a que mencionen varias opciones de otros idiomas (por ejemplo, español, tagalo). Si no escucha su idioma, puede elegir la opción 7 para otros idiomas.

3. Cuando el representante responda, dígame el idioma que necesita y se pondrá en línea un intérprete.



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